

GSA Groupe Lacasse Frequently Asked Questions

1.) Who is my Groupe Lacasse Government Representative?

Please go to “Locator” at the top of the Groupe Lacasse Website and you will find your sales rep contact information.

2.) What is Groupe Lacasse’s GSA Contract #:

- **GS-27F-006GA** for Lacasse, United Chair, Arold and Nvision brands
- **GS-27F-0028S** for Neocase brand only

3.) What is the term of the GSA Contract:

- **12/23/2016 – 12/22/2021** for Lacasse, United Chair, Arold and Nvision brands
- **8/02/2006 – 8/01/2021** for Neocase brand only

4.) Where will I find the GSA Discount Structure:

Under the Protected Rep Section of the Groupe Lacasse Website

5.) Where should GSA orders be sent?

It depends on which contract.

- **GS-27F-006GA** contract orders (Lacasse, United Chair, Arold and Nvision brands)
 - Orders must be made out to:
Groupe Lacasse LLC
c/o Participating Dealer
222 Merchandise Mart Plaza, Suite 1042
Chicago, IL 60654-3101
 - Orders must be sent to:
Groupe Lacasse LLC
GSA-State Coordinator
Fax: 888-248-1865
Email: GSA-State@groupelacasse.com
- **GS-27F-0028S** contract orders (Neocase brand only)
 - Orders must be made out to:
Groupe Lacasse LLC, dba Neocase
c/o Participating Dealer
PO Box 129
Clemmons, NC 27012
 - Orders must be sent to:
Groupe Lacasse LLC, dba Neocase
Attn : Laura Brown
Fax: 336-778-9102
Email: Laura.brown@groupelacasse.com

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6.) What is the payment address?

Our payment address is the same for both contracts:

Groupe Lacasse LLC
21553 Network Place
Chicago, IL 60673-1215

7.) What is Groupe Lacasse's Tax ID #, DUNS #, & CAGE #?

- Tax ID #: 383504222
- **GS-29F-0105G** contract (Lacasse, United Chair, Arold and Nvision brands)
 - DUNS#: 004036778
 - CAGE #: 1R5A1
- **GS-27F-0028S** contract (Neocase brand only)
 - DUNS#: 079813336
 - CAGE #: 388A8

8.) Is Groupe Lacasse a small or large business? Small

9.) What are the shipping terms of Groupe Lacasse?

- **GS-27F-006GA** contract (Lacasse, United Chair, Arold and Nvision brands)
 - F.O.B. Destination within the 48 contiguous United States and the District of Columbia.
 - Deliveries to outside the 48 contiguous states are made inland carrier, point of embarkation, with transportation to be paid by the government from point of exportation to the destination outside the 48 contiguous states.
- **GS-27F-0028S** contract (Neocase brand only)
 - F.O.B. Origin, freight is quoted per order.

10.) What are the standard lead times on products ordered through the Groupe Lacasse GSA Contract?

Most products ship in four to six weeks but we also offer a Quickship program on some products.

11.) Where can I get a current catalog?

Please contact our GSA-State Coordinator or your local representative.

SEE FOLLOWING PAGE FOR CONTACT INFORMATION



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CONTACT INFORMATION:

GROUPE LACASSE GSA-STATE COORDINATOR:

Helene Benoit, GSA-State Coordinator
GS-27F-006GA (Lacasse, United Chair, Arold and Nvision brands)

Phone: 888-522-2773, ext. 1108
Fax: 888-248-1865
Email: GSA-State@groupelacasse.com

GROUPE LACASSE NEOCASE DIVISION:

Laura Brown, Office Manager
GS-27F-0028S (Neocase brand only)
PO Box 129
Clemmons, NC 27012

Phone: 336-778-2098
Fax: 336-778-9102
Email: laura.brown@groupelacasse.com

CONTRACT ADMINISTRATOR:

Ben Wagenmaker, Government Contract Administrator
99 Saint Pierre
Saint Pie, QC J0H 1W0 (Canada)

Phone: 888-522-2773, ext. 1142
Fax: 800-461-2643
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