

# ENVIRONMENTAL AND QUALITY POLICY

SEPTEMBER 2022

---

## History

Founded in 1956, Groupe Lacasse is a North American leader in the design and manufacture of a broad range of high-quality furniture solutions - under the Arold, Lacasse, Neocase and United Chair brands - for all types of business and institutional environments. Headquartered in Saint-Pie, Québec, Canada, the company employs almost 400 members.

## Policy

With a culture of continuous improvement, we are passionate about:

- Our clients;
- Our products;
- Our members;
- Our partners;
- Our operations;
- The environment and sustainability;
- Our industry.

With our Quality and Environmental Management System (QEMS) and with a view towards sustainable development, we are committed to:

- Satisfying our clients' demands;**
- Protecting the environment, preventing pollution.**

We use the necessary means to **ensure respect for applicable compliance obligations** and the **continuous improvement of our performance**. Through its QEMS registered under ISO 9001:2015 and ISO 14001:2015, and its Laboratory management system, registered under ISO/IEC 17025:2017, Groupe Lacasse makes sure to :

- Update its strategic orientation;
- Reconsider each year the relevance of its quality and environmental policy, modify it as needed and communicate it to its members and the public;
- Determine the performance indicators to be followed, the objectives to be achieved and follow up on related action plans;
- Evaluate the impact of its new products and their life cycle;
- Manage high risks by assessing environmental impacts in order to minimize their effect on the environment;
- Assess the quantity of waste produced by its activities;
- Maintain the QEMS of its products and services through audits, the evaluation of its suppliers and the commitment of all its employees, among others;
- Validate the adequacy of its resources;
- Support the competence of its staff;
- Protect the impartiality of the laboratory;
- Maintain the coherence of the activities of the laboratory.

**Voilà Groupe Lacasse!**

**Products designed with inspiration, made with passion.**



Sylvain Garneau  
Président and Chief Executive Officer

